FLINTSHIRE COUNTY COUNCIL

REPORT TO:LIFELONG LEARNING OVERVIEW & SCRUTINYCOMMITTEEDATE:THURSDAY 12 JULY 2012

REPORT BY: LEARNING AND SOCIAL CARE OVERVIEW & SCRUTINY FACILITATOR

SUBJECT:QUARTER 4 AND YEAR END SERVICEPERFORMANCE REPORTS

1.00 PURPOSE OF REPORT

- **1.01** To note and consider the 2011/12 Quarter 4/Year End service performance reports produced at the Head of Service / Divisional level under the adopted business model of the Council. The reports cover the Quarter 4 period (January to March 2012).
- **1.02** To note the draft year end position of the Strategic Assessment of Risks and Challenges (SARC) contained within the performance reports.
- **1.03** To note the progress made against the Improvement Targets contained within the performance reports.

2.00 BACKGROUND

2.01 The quarterly performance/year end reports seek to provide the reader with the 'narrative' of quarterly performance, which gives the context for overall performance. These reports are a quarterly review of service plans.

3.00 CONSIDERATIONS

3.01 Copies of the detailed Quarter 4/Year End (January to March 2012) performance reports are attached at Appendix 1.1 Schools' Services, Appendix 1.2 - Development and Resources, Appendix 1.3 – Culture and Leisure, Appendix 2 SARC Summary.Position.

3.02 Strategic Assessment of Risks and Challenges

Each quarterly performance report contains an update of each of the relevant strategic risks and challenges. This update has been provided by each of the lead responsible officers and is available for comment and review.

3.03 A draft revised SARC summary position of the present Red (high risk), Amber (medium risk) and Green (low risk) status for all of the reported

strategic risks and challenges is provided at Appendix 4.

4.00 RECOMMENDATIONS

4.01 That Members consider the 2011/12 Quarter 4/Year End performance reports produced by the Heads of Service, highlight and monitor poor performance and feedback details of any challenge to Corporate Resources O&S Committee who are responsible for the overview and monitoring of improvement targets.

5.00 FINANCIAL IMPLICATIONS

None as a result of this report.

6.00 ANTI POVERTY IMPACT

None as a result of this report.

7.00 ENVIRONMENTAL IMPACT

None as a result of this report.

8.00 EQUALITIES IMPACT

None as a result of this report.

9.00 <u>PERSONNEL IMPLICATIONS</u> None as a result of this report.

10.00 CONSULTATION REQUIRED

Not applicable.

11.00 CONSULTATION UNDERTAKEN

Not applicable

12.00 APPENDICES

Appendix 1.1 – Schools' Services Appendix 1.2 – Development and Resources Appendix 1.3 – Culture and Leisure Appendix 2 - SARC Summary Position

LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS None

Contact Officer:Margaret Parry-JonesTelephone:01352 702427Email:Margaret parry-jones@flintshire.gov.uk